



**Quality Committee Meeting**  
**Thursday, January 19, 2023, 1:00 p.m.**  
**UCLA Conference Center, Lakeview Room**  
**850 Willow Creek Road, Lake Arrowhead, CA 92352**

*Or*

**Microsoft Teams meeting**  
**Join on your computer, mobile app or room device**  
[Click here to join the meeting](#)  
**Meeting ID: 263 310 133 851**  
**Passcode: iN98KS**  
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**Or call in (audio only)**  
[+1 951-384-1117](tel:+19513841117), [676246455#](tel:+19513841117) **United States, Riverside**  
**Phone Conference ID: 676 246 455#**

Members:	Cheryl Moxley, Committee Chairperson Mark Turner, Chief Executive Officer Terry Peña, Chief Operating Officer Don Larsen, MD, Community Member	Barry Hoy, Committee Member Julie Atwood, Director of Human Resources Leslie Plouse, Quality Director Gerry Hinkley, Community Member
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**OPEN SESSION**

1:00 p.m.

**CALL TO ORDER**

Cheryl Moxley, Committee Chairperson

**PREVIOUS MINUTES**

Cheryl Moxley, Committee Chairperson  
Action Probable

**PUBLIC COMMENTS**

Government Code  
Section 54954.3 Sections A & B

The public has the right to address the legislative body on any item of interest to the public.  
A time restraint may be implemented at the discretion of the Committee Chairperson.

**CLOSED SESSION - AGENDA ITEMS**

(According to section: (54956.9))

- |                                  |   |
|----------------------------------|---|
| 1. Hospital Acquired Harm        | Leslie Plouse, Quality Director<br>Information Only |
| 2. Event Reports – Level of Harm | Leslie Plouse, Quality Director<br>Information Only |
| 3. Complaints                    | Leslie Plouse, Quality Director<br>Information Only |

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4. USACS Dashboard

Leslie Plouse, Quality Director  
Information Only

**RETURN TO OPEN SESSION**

1. Closed Session Report

Cheryl Moxley, Committee Chairperson

2. Public Report of Decisions

Cheryl Moxley, Committee Chairperson

**OPEN SESSION – AGENDA ITEMS**

1. Performance Improvement
- a. Fall & Injury Reduction
  - b. Diabetes Program Development
  - c. Meds to Beds
  - d. Breast Cancer Screening
  - e. Colon Cancer Screening

Leslie Plouse, Quality Director  
Information Only

2. Patient Surveys

Leslie Plouse, Quality Director  
Information Only

3. Regulatory
- a. Regulatory Activities
  - b. Regulatory Updates

Leslie Plouse, Quality Director  
Information Only

4. SCORE Survey Results

Jamaila Torbett, UM Manager/Beta Heart  
Information Only

**ADJOURNMENT**